



Il produttore si riserva il diritto d'apportare qualsiasi modifica senza preavviso.

The manufacturer reserves the right to change the features of the product without prior notice.

Der Hersteller behält sich das Recht vor, Änderungen ohne Ankündigung vorzunehmen.

Le producteur se réserve le droit d'apporter toutes modifications sans préavis.

El fabricante se reserva el derecho de modificar el producto sin aviso previo.

O fabricante reserva-se o direito de efectuar qualquer alteração sem aviso prévio.

De fabrikant behoudt zich het recht voor om zonder voorafgaande kennisgeving wijzigingen aan te brengen.

# De Dietrich



## **Manuale uso e manutenzione**

Prima di utilizzare la macchina consultare le presenti istruzioni. Leggere attentamente le norme di sicurezza

## **Operation and maintenance manual**

Before using the machine, please read the attached operating instructions. Carefully read the safety rules

## **Bedienungsanleitung**

Bitte lesen Sie diese Bedienungsanleitung und die Sicherheitsvorschriften vor Verwendung des Milk Island aufmerksam durch.

## **Mode d'emploi**

Veillez lire attentivement le mode d'emploi (notamment les consignes de sécurité) avant d'utiliser l'appareil.

## **Manual de uso y mantenimiento**

Consultar las siguientes instrucciones antes de utilizar la máquina. Leer con atención las normas de seguridad.

## **Manual de uso e manutenção**

Antes de utilizar a máquina consulte estas instruções. Leia atentamente as normas de segurança.

## **Handleiding voor gebruik en onderhoud**

Raadpleeg deze aanwijzingen alvorens de machine in gebruik te nemen. Lees aandachtig de veiligheidsvoorschriften.

Italiano

English

Deutsch

Français

Español

Português

Nederlands



## IMPORTANT PRECAUTIONS

When using electrical household appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shocks, and/or injury to persons.

- 1 Read carefully all the instructions and information enclosed in this manual and in the booklet contained in the packaging before operating and using the espresso machine.
- 2 Do not touch hot surfaces.
- 3 To protect against fire, electric shock and personal injury do not immerse power cord, plugs or machine housing in water or other liquid.
- 4 Close supervision is necessary when the espresso machine is used near children.
- 5 Unplug the machine from the socket when not in use and before cleaning. Cool down the machine before inserting or taking off parts, and before cleaning.
- 6 Do not operate the machine if the power cord or plug are damaged or in case of failures or damages. Return the appliance to the nearest service centre for checks or repairs.
- 7 The use of accessories not recommended by the manufacturer may cause damage to people or things.
- 8 Do not use the espresso machine outdoors
- 9 Do not let the power cord hang from the table or touch hot surfaces.
- 10 Do not place the espresso machine near heat sources.
- 11 Make sure the espresso machine is "Off", then insert the plug into the socket. Turn the switch to "Off" to disconnect the machine, then remove the plug from the socket.
- 12 Use the machine for domestic use only.
- 13 Use extreme caution when using steam.

## KEEP THESE INSTRUCTIONS

## CAUTION

The espresso machine is for domestic use only. Any servicing other than cleaning and normal maintenance should be performed by an authorized service centre. Do not immerse the machine in water. Any repair should be done only by authorised service centres.

- 1 Check if the voltage indicated on the label corresponds with your voltage.
- 2 Never fill the water tank with lukewarm or hot water. Use only cold water.
- 3 Do not touch hot parts of the machine and the power cord during operation.
- 4 Never clean the machine with abrasive detergents or sharp implements. Simply use a soft cloth dampened with water.
- 5 To avoid limescale forming, use natural mineral water.

## INSTRUCTIONS FOR THE POWER CORD

- A A short power cord is provided to reduce risks of getting tangled up or tripping over.
- B Type-approved extensions, may be used with care.
- C If an extension is used make sure:
  - 1 the voltage of the extension is at least the same as the voltage of the electric household appliance;
  - 2 it is equipped with a three-pin grounding type plug (if the power cord of the electric household appliance is of this type).
  - 3 the power cord does not hang from the table to avoid the risk of getting caught up in it.

## GENERAL INFORMATION

The coffee machine is designed for preparing espresso coffee using coffee beans and is equipped with a device to brew steam and hot water.

The elegant machine housing has been designed for domestic use only and is not suitable for professional, continuous use.



**Warning. No liability is held for damage caused by:**

- **Incorrect use not in accordance with the intended purposes;**
- **Repairs not carried out by authorized service centres;**
- **Tampering with the power cord;**
- **Tampering with any parts of the machine;**
- **The use of non-original spare parts and accessories;**
- **Failure to descale the machine and storage at temperatures below 0°C.**

**In these cases, the warranty will be invalidated.**

### *TO SIMPLIFY MANUAL READING*



The warning triangle indicates the instructions that are important for user's safety. Please carefully follow these instructions to avoid serious injury!

### *HOW TO USE THESE OPERATING INSTRUCTIONS*

Keep these operating instructions in a safe place and make them available to anyone who may use the coffee machine. For further information or in case of problems that are not included or not completely explained in these instructions, please contact the authorized service centres.

## TECHNICAL SPECIFICATIONS

• Nominal voltage	See label on the appliance
• Power rating	See label on the appliance
• Power supply	See label on the appliance
• Housing	Metal type
• Size (w x h x d) (mm)	595 x 455 x 350
• Weight (kg)	27.70
• Power cord length (mm)	1.2
• Control panel	Front
• Water tank (l)	1.8 - Removable type
• Pump pressure (bar)	15
• Boiler	Stainless steel type
• Capacity of coffee bean hopper (g)	300 g of coffee beans
• Grinders	Ceramic type
• Ground coffee quantity	8 g
• Coffee grounds drawer capacity	13
• Safety devices	Boiler pressure safety valve Safety thermostat.

Subject to engineering and manufacturing changes due to technological improvements.

The machine conforms to the European Directive 89/336/EEC (Italian Legislative Decree 476 dated 04/12/92) concerning electromagnetic compatibility.

**INTENDED USE OF THE MACHINE**

- The coffee machine is intended for domestic use only.
- Do not make any technical changes or use the machine for unlawful purposes since this would create serious hazards!
- The appliance is not for use by persons (included children) with reduced physical, mental or sensory abilities or with scarce experience and/or competences, unless they are supervised by a person responsible for their safety or they are instructed by him/her to use the machine.

**NEVER USE THE APPLIANCE**

For purposes other than those indicated above to avoid hazards.

- Never place any substances in the containers other than those specified in the instruction manual.
- When filling a container, make sure all nearby containers are closed.
- Fill the water tank with fresh drinking water only: hot water and/or other liquids may damage the machine.
- Do not use carbonated water.
- Do not introduce your fingers or any material other than coffee beans into the coffee grinder.
- Water left in the tank for several days should not be consumed. Wash the tank and fill it with fresh drinking water.

**POWER SUPPLY**

- Only connect the coffee machine to a suitable socket.
- The voltage must correspond to the indication on machine's label.

**POWER CORD**

- Never use the coffee machine if the power cord is defective.
- Do not pass the power cord around corners, over sharp edges or over hot objects and keep it away from oil.
- Do not pull out the plug by the power cord nor touch it with wet hands or feet.

**PROTECTING OTHER PEOPLE**

- Prevent children from playing with the appliance. Children are not aware of the risks linked with electric household appliances.
- Do not leave the coffee machine packaging within the reach of children.

**DANGER OF BURNS**

- Never direct the jet of hot steam and/or hot water towards yourself or others. Danger of scalding. Always use the handles or knobs provided.
- Do not introduce objects through the openings of the appliance.

**SUITABLE LOCATION FOR INSTALLATION, USE AND MAINTENANCE**

- Do not obstruct the openings used for ventilation or heat dissipation.
- Choose a location that is sufficiently well-lit, clean and near an easily reachable socket;
- Do not place the machine on hot surfaces and close to open flames to prevent its housing from melting or being damaged.
- Maintain a distance of 10 cm from walls and burners.
- Do not keep the machine at temperatures below 0°C. Frost may damage the machine.
- The electric socket must be accessible at all times.
- Do not use the coffee machine outdoors.

**CLEANING**

- Before cleaning the machine, the power button must be switched to the "O" position and the plug must be removed from the socket.
- Wait for the machine to cool down.
- Never immerse the machine in water! Avoid exposing the appliance to splashes of water.
- It is strictly forbidden to tamper with the internal parts of the machine.

### **STORING THE MACHINE**

- In case of inactivity of the machine for a quite long period, turn it off and unplug it from the socket. Store it in a dry place and out of the reach of children.
- Keep it protected from dust and dirt.
- Never place heavy objects on the front panel when open.

### **SERVICING / MAINTENANCE**

- In case of failure, problems or a suspected fault, immediately remove the plug from the socket. Never attempt to operate a faulty machine.
- Servicing and repairs may only be carried out by authorized service centres.
- All liability for damage resulting from repairs not carried out by authorised service centres is declined.

### **FIRE SAFETY PRECAUTIONS**

- In case of fire, use carbon dioxide (CO<sub>2</sub>) extinguishers. Do not use water or dry powder extinguishers.

### **MACHINE DISPOSAL**

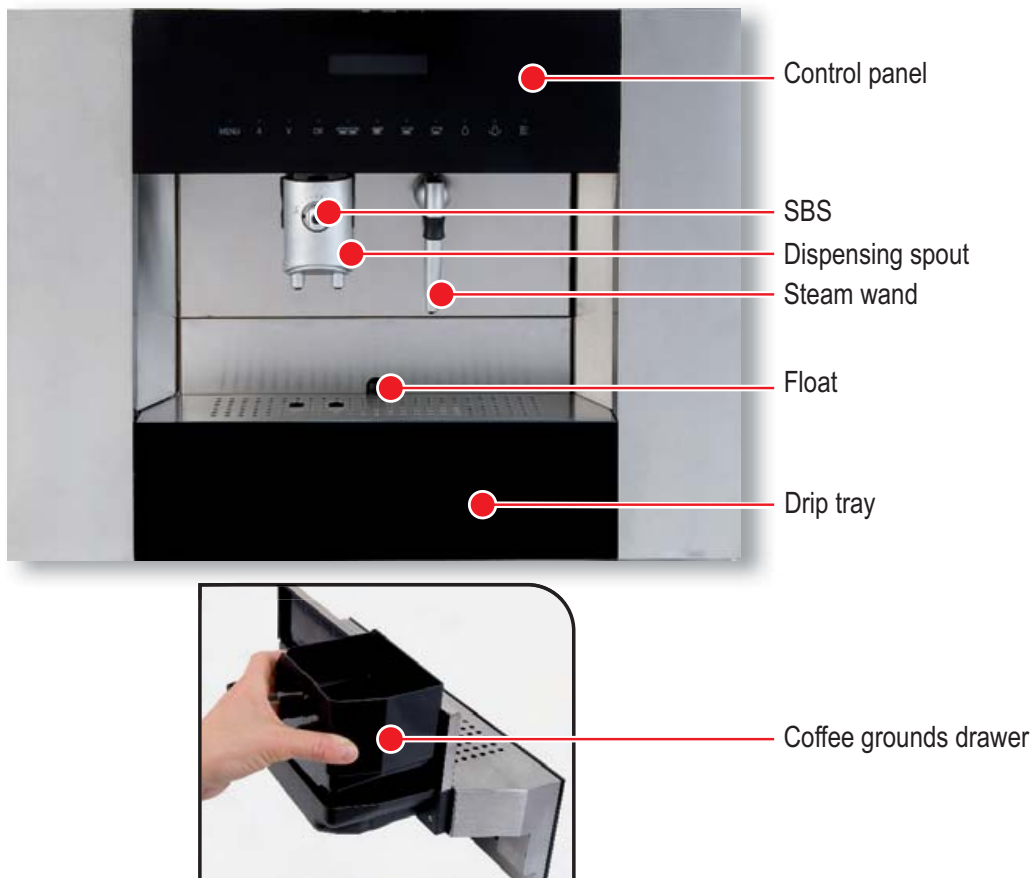
In compliance with art. 13 of the Italian Legislative Decree dated 25 July 2005, no. 151 "Implementation of the Directives 2002/95/EC, 2002/96/EC and 2003/108/EC on the restriction of the use of certain hazardous substances in electrical and electronic equipment, as well as waste disposal". The symbol of the crossed-out wheeled bin on the appliance or its packaging indicates that the product must be disposed of separately from other waste at the end of its operational life. The user must therefore take the appliance to be disposed of to an appropriate waste collection centre for electronic and electro-technical equipment or take it to the dealer when buying a new appliance of the equivalent kind (one by one). Appropriate differentiated collection for the dismantled appliance being subsequently sent out for recycling, treatment and for environmentally friendly disposal, contributes to the prevention of possible negative effects on the environment and on human health, and encourages re-employment and/or recycling of the materials the appliance is made

of. Specific administrative sanctions provided for by current regulations will be applied for illicit disposal of the product by the user.

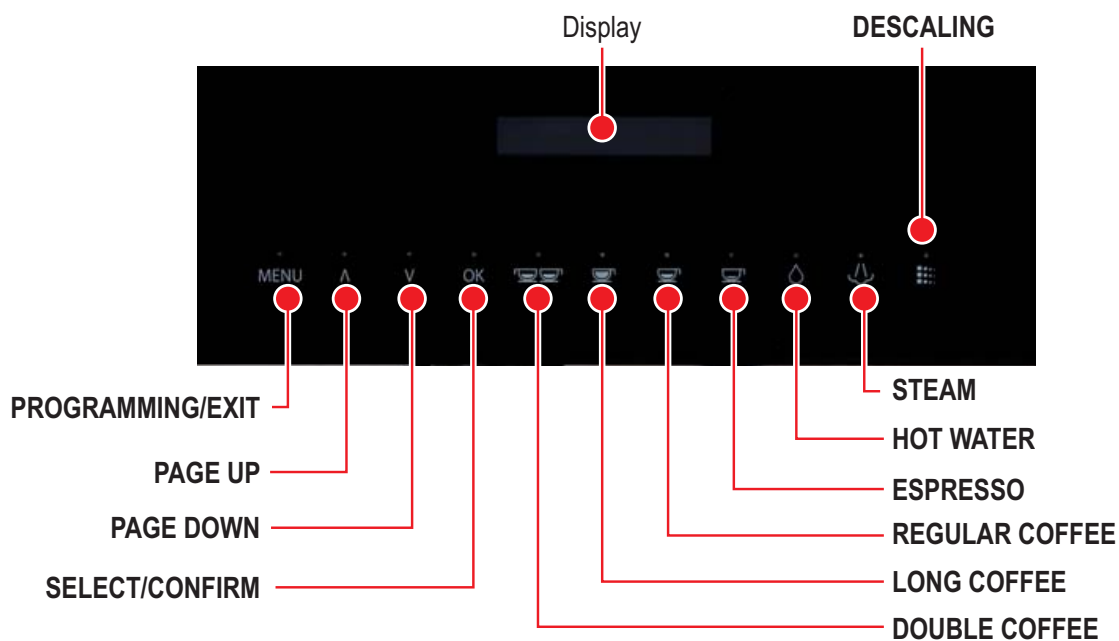
### **ADDITIONAL INFORMATION FOR THE CORRECT USE OF THE WATER FILTER (WHEN PROVIDED)**

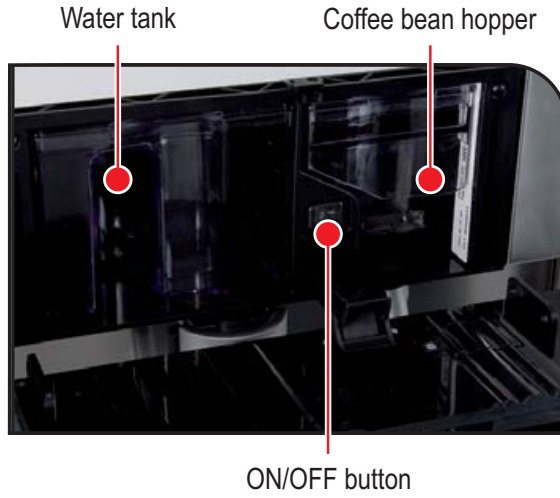
To correctly use the water filter (when provided), please consider the following instructions:

1. Store the water filter in a cool area in which the room temperature is between +5°C - +40°C. Do not store it in direct sunlight;
2. Do not use the water filter in areas in which the temperature exceeds +60°C;
3. We recommend washing the water filter if the coffee machine has not been used for 3 days;
4. The water filter must be replaced if the coffee machine has not been used for 20 days;
5. In the event you wish to store an already-opened water filter, close it in an airtight nylon bag and place it in the refrigerator. Do not store the water filter in the freezer as this shall alter its properties;
6. Let the water filter soak in the water tank for 30 minutes;
7. Do not store an open filter once it has been removed from its packaging;
8. The water filter must be replaced 90 days after the packaging was opened and after having treated 60 litres of drinking water.

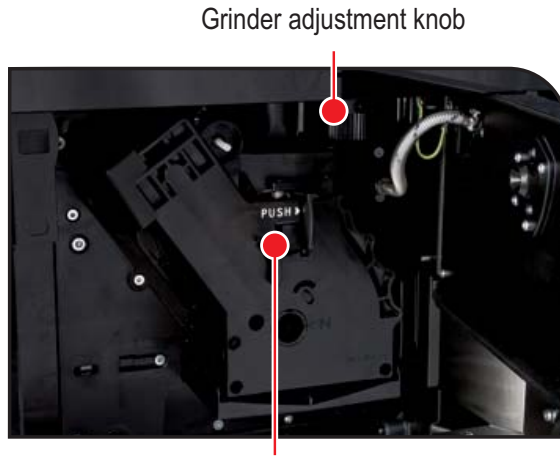


**CONTROL PANEL**





Open button Front door



Anti-drip device



Brew group detergent tablets



Water hardness detecting strip

The test can be used for one measurement only.

In this page you will find a complete accessory line. High quality accessories designed to achieve maximum satisfaction from your coffee machine.

### **AQUA PRIMA**



This filter will prolong the life of your machine, reduce limescale and improve the taste of your coffee.

### **DESCALING SOLUTION**



Will remove any limescale build-up from your machine and prolong its life.

### **MICROFIBRE CLOTH**



This soft microfibre cloth is designed to keep your machine always shining, perfect with the Active Cleaner.

### **ACTIVE CLEANER**



This spray is designed for a quick and complete external cleaning of your coffee machine. Suitable both for plastic and chromium-plated parts.

### **BREW GROUP MAINTENANCE KIT**



The set is designed for a thorough cleaning of the brew group and includes: cleaning brush, spare O-ring and lubricating grease.

### **CAPPUCCINATORE KIT**



This accessory is designed for brewing a thick, smooth and creamy cappuccino. Your cappuccino bar right at home.

 The messages displayed by the machine during operation are shown on page 40.



1 Press the panel to open



2 Remove the water tank from its seat.



3 We recommend installing the "Aqua Prima" water filter (see page (see page 31)).



4 Fill the water tank with fresh drinking water. Do not fill the tank with an excessive quantity of water. When this operation is completed, replace the water tank in its seat.



5 Remove the coffee bean hopper.



6 Fill the hopper with coffee beans ONLY. When this operation is completed, replace the water tank in its seat.



7 Turn on the machine by switching the power button to "I".




8 The machine will carries out a control and then it will warm up.



9 Insert a container below the steam wand.




10 Press  to start the water circuit priming.



11 Wait until water flows steadily out from the nozzle.



12 Press  to stop the water circuit priming.



13 Remove the container.



14 A message is displayed indicating that the machine is ready for use.

**Note:** Before starting the machine after long periods of inactivity or if the water tank has been completely emptied, it is advisable to prime the machine water circuit. Moreover, the water circuit must be primed every time the message appears on the display.

Ventilate

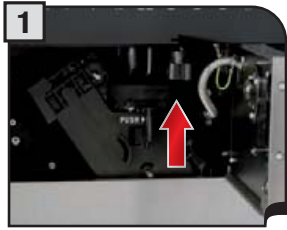
**TO ASSESS WATER HARDNESS, SEE "WATER HARDNESS MENU" ON PAGE 38.**

**COFFEE GRINDER ADJUSTMENT**

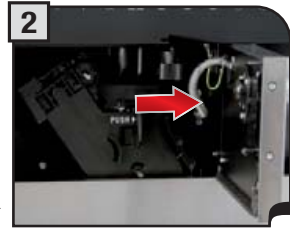
 **The grinder adjustment knob, next to the brew group, must be turned carefully. Do not put ground and/or freeze-dried coffee into the coffee bean hopper.**

Use coffee bean blends for espresso machine. If you do not obtain the desired result, try using different coffee blends. Keep coffee in a fresh place in a sealed, airtight container. You will note a change after brewing 1 -2 coffees.

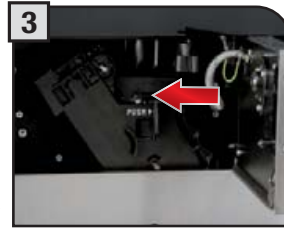
If you set the grinder on a too fine grind, the coffee brewing may result poor or absent.




1 Turn the knob to adjust the grind.






2 Turn the knob towards lower values for a Finer grinding.



3 Turn the knob towards higher values for a Coarser grinding.

 **To adjust the grind, turn the knob one setting at a time.**

**COFFEE IN CUPS**

The set coffee quantity can be selected through the brew buttons ,  and . This quantity may be programmed according to personal taste and to the cup dimension.




1 Place an espresso cup.



2 Place a long coffee cup.



3 Hold the espresso button  pressed. When the desired quantity of coffee is in the cup, release the button. The machine is programmed.

The programming must be performed separately for each button. The following example shows how to program an espresso coffee.

**ADJUSTABLE DISPENSING SPOUT**

Adjust the dispensing spout according to the cup size.



1 Lower the dispensing spout, when using espresso cups.



2 Lift the dispensing spout, when using larger cups.

**SBS**

The machine is equipped with a device that regulates the intensity of the brewed coffee: The SBS.




The coffee intensity may be adjusted or changed even while brewing.

Turn the knob for the adjustment.

Turn the knob:

- To the left for a café crème;
- To the central position for an espresso;
- To the right for a strong coffee.

## HOT WATER QUANTITY

Every time the  button is pressed the machine dispenses the programmed water quantity. This quantity may be reprogrammed according to personal taste and to the container dimension.




1 Place a jug.




2 Place a cup for hot water.



3 Keep the  button pressed for hot water dispensing. When the desired quantity of coffee is in the cup or jug, release the button. The machine is programmed.

## STEAM DISPENSING TIME

Every time the  button is pressed the machine dispenses the programmed quantity of steam used for frothing milk or heating beverages. This quantity may be reprogrammed according to personal taste and to the container dimension.




1 Place a jug with a beverage.



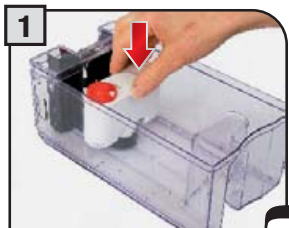
2 Place a cup of milk.



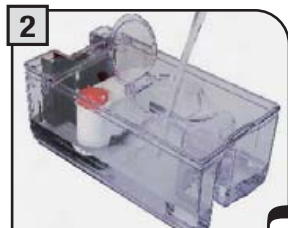
3 Keep the  button pressed for steam dispensing. When the desired quantity is in the cup or jug, release the button. The machine is programmed.

## "AQUA PRIMA" WATER FILTER - OPTIONAL

The "Aqua Prima" water filter allows purifying the water used for coffee brewing. Thanks to its properties, it eliminates the unpleasant flavour of chlorine and reduces the water hardness. The "Aqua Prima" water filter can be purchased separately, and can be installed at any moment.




1 Insert the filter in the empty water tank. The reference mark and the groove must match. Push firmly until it is completely inserted.



2 Fill the water tank.



3 Empty the water tank into a container (see Hot water); this water must not be used. Fill the water tank again. Program the machine for the operation and reset the counter from the menu.

 **The "Aqua Prima" water filter must be removed before descaling the machine.**

**When the "Waterfilter" function is active an icon is displayed to remind the user that it has been activated.**




 **Warning: Hot water and steam may cause burns! Direct the steam wand towards the drip tray.**

### , or COFFEE BEANS - 1 COFFEE






1 Make sure that the machine is ready. Position a hot coffee cup under the dispensing spout.



2 Press the ,  or  button to brew 1 coffee.



3 The machine stops the brewing automatically. To stop the brewing before press the ,  or  button.



4 When the machine stops brewing, remove the cup.

### , or COFFEE BEANS - 2 COFFEES









1 Make sure that the machine is ready. Position hot coffee cups under the dispensing spout.



2 Press the ,  button to select 2 coffees.



3 Press the ,  or  button to brew 2 coffees. To stop the brewing before press the ,  or  button. If the 1st coffee is interrupted, the 2nd will not be brewed.



4 When the machine stops brewing, remove the cups.

### HOT WATER




1 Place a container under the steam wand.



2 Press  button to start the water dispensing.

Wait.



3 The machine will automatically stop the dispensing; by pressing the  button the dispensing is stopped manually.



4 Remove the container.

**Warning: Hot water and steam may cause burns! Direct the steam wand towards the drip tray.**



1 Fill 1/3 of the cup with cold milk.



2 Place a container under the steam wand.



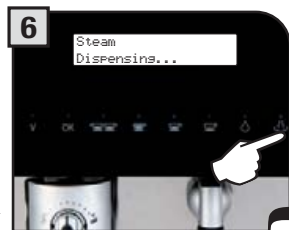
3 Press the  button to drain the remaining water.




4 When steam is ejected only, press the button to stop the dispensing.



5 Position the cup of milk under the steam wand.




6 Press the  button to dispense steam.



7 Swirl the cup to warm the milk evenly.



8 The machine will automatically stop the dispensing; to stop it manually, press the  button.





9 After frothing the milk remove the cup.



10 Make sure that the machine is ready. Position a coffee cup under the dispensing spout.



11 Press the  or  button to brew 1 coffee.




12 When the machine stops brewing, remove the cappuccino cup.



1 Swirl the jug to warm the beverage evenly.

 **STEAM**

Follow the instructions from point 2 to 4 to prepare the machine. Press  button to start and stop steam dispensing. Use a jug to warm up a beverage.

**Warning!** Never use vinegar as a descaling solution. For the descaling cycle use a non-toxic and/or non-harmful descaling solution for coffee machines, commonly available on the market. Descaling

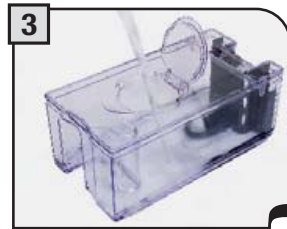
is necessary every 2 months; a more frequent descaling is recommended when the water hardness degree is very high. The machine must be on; it automatically controls the distribution of the descaling solution.



Press the button when indicated by the machine.



Remove the "Aqua Prima" water filter if installed.



Fill the water tank with the descaling solution.



Place a larger container under the steam wand.



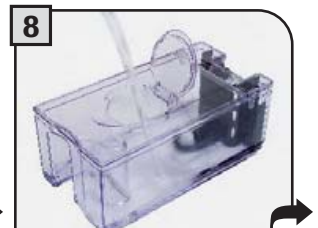
Press "V", then "OK".



The descaling cycle starts.



When the descaling cycle is completed, the display shows:



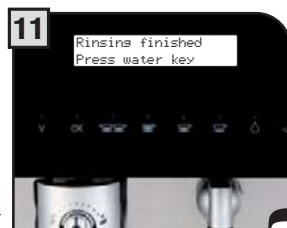
Rinse the water tank and refill it with fresh drinking water.



Press the button to start the rinse cycle.



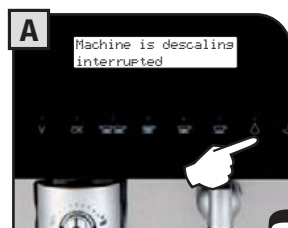
The machine will start the rinse cycle.



Press the button to stop the cycle.

Fill the water tank with fresh drinking water. Install the "Aqua Prima" water filter and prime the circuit if necessary.

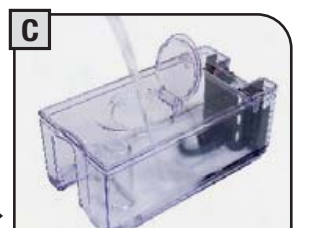
The descaling cycle may be temporarily interrupted if desired. Press the button.



Press the button to restart the descaling cycle. Or...



Press the button and then the button to interrupt the descaling cycle.



Rinse the water tank and refill it with fresh drinking water; follow the instructions from point 9.

**Warning!** If the descaling cycle is interrupted it must be restarted from the beginning.

After the descaling cycle is completed prime the machine circuit.

**!** Do not dry the machine and/or its components using a microwave and/or conventional oven.

**!** Do not immerse the machine in water or place any of its parts in a dishwasher.

**GENERAL CLEANING**



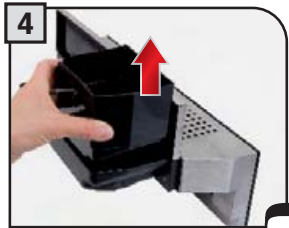
1 Turn off the machine by switching the power button to "0".



2 Wash the water tank. Wash the water filter inside the tank.



3 Remove the drip tray, empty and wash it.



4 Remove, empty and wash the coffee grounds drawer.



5 Remove and clean the pannarello.



6 Remove the dispensing spout and wash it with water.

**!** The machine, its components and the brew group must be cleaned at least once a week. Do not use spirit, solvents and/or aggressive chemical agents.

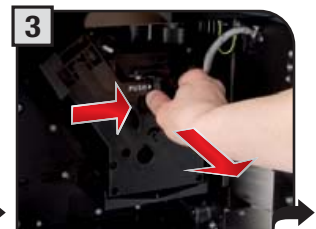
**BREW GROUP**  
Weekly



1 Fit the anti-drip device.



2 Open the front door.



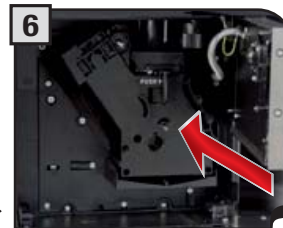
3 Press the PUSH button to remove the dispensing spout.



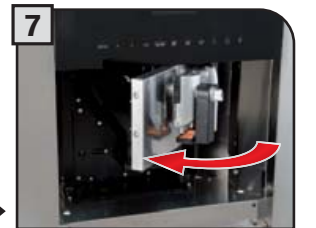
4 Wash the brew group under running water.



5 Carefully wash the upper filter.



6 Dry the brew group and fit it back in the machine. Do not press the "PUSH" button.



7 Place all the machine components back in position. Close the door

**!** To wash the brew group simply use water as shown on the previous page. This wash completes the maintenance process of the brew group. A person shall be present during the cleaning cycle.

**!** We recommend carrying out this cycle on a monthly base or every 500 coffees using the tablets provided, which can be purchased separately at your local dealer.

## BREW GROUP

To clean the machine internal circuits used for coffee brewing.



1 Fit the anti-drip device.



2 Open the front door.



3 Press the PUSH button to remove the brew group.



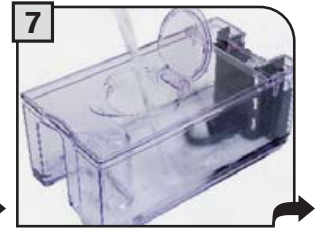
4 Fit a tablet into the brew group.



5 Fit it back in the machine.  
**Do not press the "PUSH" button.**



6 Turn on the machine.



7 Fill the water tank.



8 Place a large container beneath the dispensing spout.



9 Press the "MENU" button. Select "Rinsing cycle" using the "v" or "Λ" button.



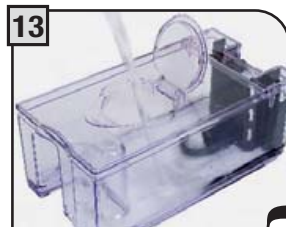
10 Press the "OK" button.



11 Press "v", then "OK".



12 Wait for the cycle to end. Empty the container, if necessary.



13 Fill the water tank, if necessary.



14 Once the cycle is completed, remove the container.

**!** Do not brew coffee when the tablet is inside the brew group.

The user can change some of the machine operating parameters to suit his/her personal needs.



The MENU button is used for:

- Accessing the programming menu.
- Exiting the menu functions without modifying the highlighted parameter.



The selection buttons “v” and “Λ” are used for:

- Displaying the pages inside a menu;
- Changing the selected parameter.



The OK button is used for

- Accessing a menu;
- Confirming the value change.

The menus used for the machine function programming are listed below.

Select Product  
Ready for use

Press the MENU button in the main page to enter the programming pages.

Energy saving  
Rinsing

\* Press the OK button to switch to the ENERGY SAVING mode so as to reduce the energy costs. Press OK to reactivate the machine.

Rinsing  
Language

\* After the warming phase, the appliance will automatically eliminate the remaining water in the internal circuits so as to ensure that the coffee is brewed with fresh water only.

Language  
Contrast

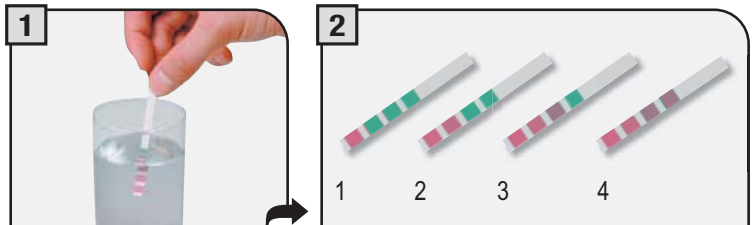
\* This setting allows choosing the message display language.

Contrast  
Water hardness

\* This function allows adjusting the display contrast for an easy reading.

Water hardness  
Waterfilter

\* The hardness of the water used for beverage dispensing may vary according to the area. For this reason, set the machine according to the correct hardness level of the used water.



1  
Immerse the water hardness tester included with the machine in water for one second.

2  
Check the value. Set the water hardness obtained from the test and save it.

Waterfilter  
Temperature

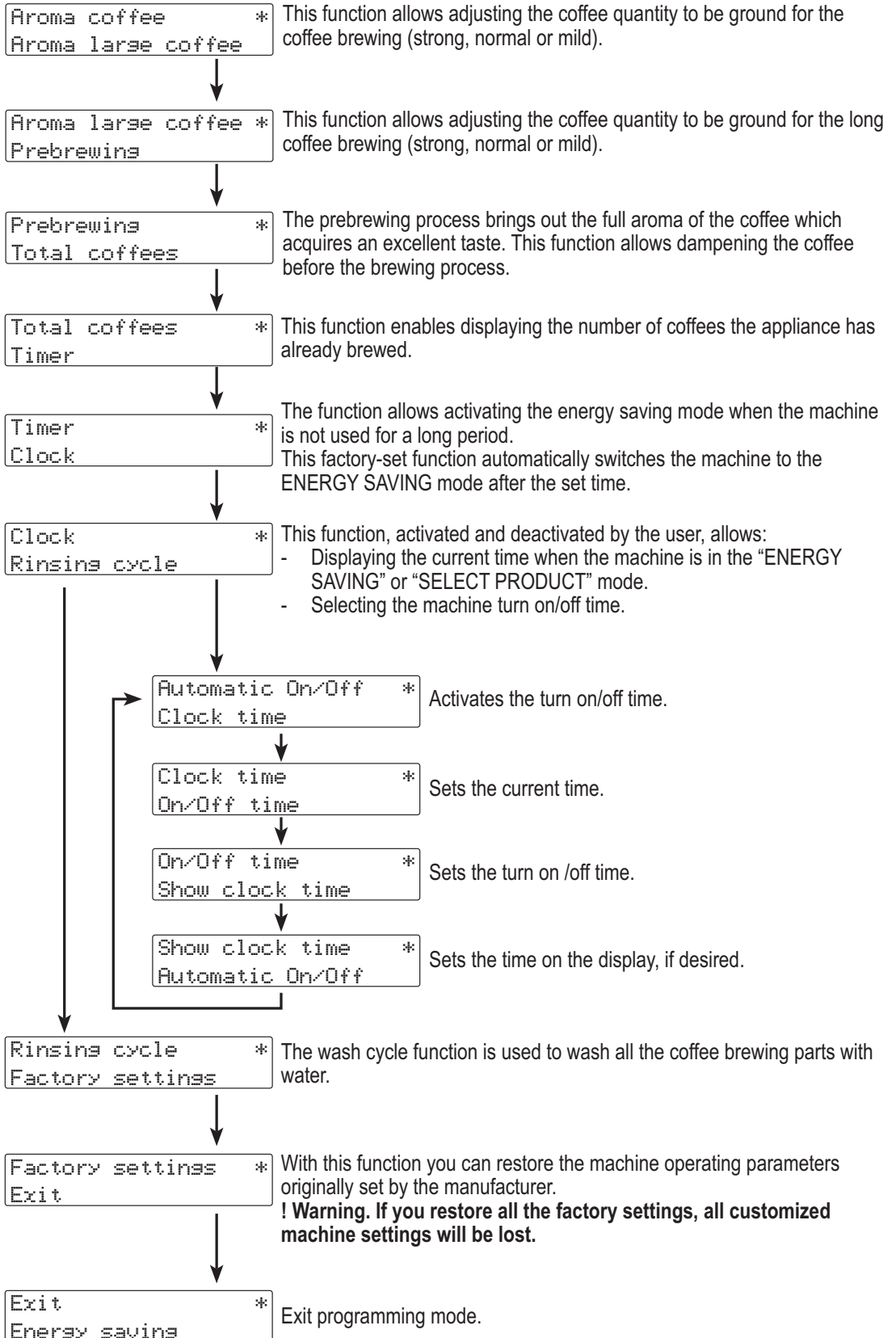
\* This function allows a better water filter management (when provided) as it informs the user when the filter must be replaced. The "RESET" command must be performed every time a new cartridge filter is installed.

Temperature  
Aroma espresso

\* This function allows obtaining a more or less hot coffee, adjusting the water temperature (high, medium and low).

Aroma espresso  
Aroma coffee

\* This function allows adjusting the coffee quantity to be ground for the espresso brewing (strong, normal or mild).



## Display Warnings

Through the display panel, the machine guides the user to a correct use.

The alarm messages and /or information that indicate what the user must do for a proper use of the machine are listed below.

Standby

Press the "OK" button.

Ready for use  
Decalcify

Descalcify the machine.

Fill watertank

Fill the water tank with fresh drinking water.

**! The machine will require filling the water tank when the water level is still high. This happens because the coffee machine tank has been designed to house the optional "water filter", which requires a minimum quantity of water for filtering.**

Coffee beans empty  
Ready for use

Refill the coffee bean hopper, with coffee beans and restart the coffee brewing cycle.

Drestdrawer full

Open the door, remove the coffee grounds drawer and empty the coffee grounds into a suitable container.

**! Important note. The coffee grounds drawer must be emptied only when the machine is on. The coffee grounds drawer must be removed for at least 5 seconds. If you empty the coffee grounds drawer when the machine is turned off, coffee will not be brewed when the machine is turned back on.**

Brewunit missing

Fit the Brew Group properly.

Drestdrawer missing

Fit the drip tray and coffee grounds drawer properly.



Close door

Close the front door.

Close control panel

Close the upper panel.

Ventilate

Place a cup or a container under the steam spout and press the  button. Wait until water flows out regularly from the steam wand. To stop water dispensing press the  button.

Grinder blocked

Contact an authorised service centre.

Brewunit blocked

<i><b>PROBLEMS</b></i>	<i><b>CAUSES</b></i>	<i><b>SOLUTIONS</b></i>
The machine does not turn on.	The machine is not connected to the power supply.	Check the connection to the power supply.
The coffee is not hot enough.	The cups are cold.	Warm up the cups with a little hot water.
No hot water or steam is dispensed.	The steam wand is clogged.	Remove the steam wand by pulling it downwards and wash it.
Coffee is brewed too slowly.	The coffee is too fine.	Change the coffee blend. Turn the grinder adjustment knob on a higher value.
	The brew group is dirty.	Wash the brew group.
	The SBS System knob is turned all to the right.	Turn the knob leftwards and when the machine is brewing turn it to rightwards.
Coffee is brewed quickly.	The coffee is too coarse.	Change the coffee blend. Turn the grinder adjustment knob on a lower value.
	The SBS System knob is turned all to the left.	When the machine is brewing, turn the knob all to the right.
The machine takes a long time to warm up or the amount of water dispensed from the spout is too little.	The machine circuit is scaled.	Descale the machine.
The brew group does not come out.	The brew group is out of place.	Turn on the machine. Close the front door; the brew group will move back into position and may be removed.
	Drip tray inserted.	Remove the drip tray.
Coffee leaks out of the dispensing spout	The dispensing spout is not positioned correctly.	Place the dispensing spout back in position.
	The dispensing spout is clogged.	Remove the dispensing spout and wash it.
The coffee is not creamy enough.	The coffee blend is not suitable or the coffee is not freshly roasted.	Change the coffee blend.
	The coffee is too coarse.	Adjust the grind.
	The SBS System knob is rotated towards the left.	Turn the SBS System knob rightwards.
Water flows out from the drip tray.	The drip tray is full.	Check the float position and empty the drip tray.